



History of Medicaid Management Information System(s) (MMIS)

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on Health and Human Services and Information Technology**

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NC MMIS History

- 1972 Federal Legislation for participation with State Design, Development, Installation and Operation of mechanized system
 - States required to operate Medicaid Management Information System (MMIS)
- 1st MMIS purchased from Electronic Data Systems (EDS) in 1977
 - EDS awarded continuation and enhancements contract in 1988 (HP acquired EDS 2008, continued operation)

NC MMIS History

- Around 2003, the Centers for Medicare and Medicaid Services (CMS) mandated the State procure a new MMIS with newer technology
- New Medicaid Management Information System (MMIS):
 - Designed as multi-payer system
 - Medicaid, Health Choice, and other programs
 - Process and pay bills for healthcare services provided to Medicaid recipients
 - Store and retrieve service and payment data
 - Monitor and analyze program activity

NC MMIS History

- State Issued *Request for Proposal* (RFP) in September 2003
 - Three companies submitted proposals
- Contract awarded to Affiliated Computer Services (ACS) in April 2004 with planned completion in June 2006
 - Issues identified and corrective action plan submitted to State CIO in December 2005
 - CIO notified DHHS of intent to suspend if corrections not made
 - Contract terminated in July 2006

NC MMIS History

- New RFP issued in July 2007, then withdrawn; revised and re-released in December 2007
- Contract awarded to Computer Sciences Corporation (CSC) in December 2008
 - Initial go-live date in October 2012
 - Scope expansion and schedule slippages pushed go-live date to July 1, 2013
- System went live July 1, 2013

Summary

- CSC System Live July 1, 2013
 - 90+ days of operation
- Problems/Issues Identified to DHHS & CSC
 - Identified provider issues in work
 - Backlog identified in work